

John Shouler Tongue Tied Ltd., Waterside House, Basin Road North, Hove, East Sussex, BN41 1UY

September 2005

Dear John,

Just a quick note to thank you and the team at Tongue Tied for the translation services and enthusiasm provided to London 2012 over the course of our successful bid to bring the Olympic and Paralympic Games to London in 2012.

Your translators provided us with a professional service throughout and allowed us to operate our website – www.london2012.com – in French as well as English. Furthermore, your team responded flexibly to ongoing our ad-hoc requests for additional translations to support presentations throughout the course of the Bid. In addition, your passion for the Bid was second to none!

Tongue Tied's services have been consistently friendly and helpful throughout. Thanks, once again, for all your hard work over the course of the bid.

Best wishes

Yours Sincerely

may me

Cathy Gibbon

Head of Web Development London 2012 Ltd